



EXPERIENCE

System Administrator

Crafton Tull and Associates

January 2023 – Current

- Administered and optimized vSphere environments, including provisioning new servers, assigning storage, monitoring system performance, and applying critical patches.
- Played a key role in migrating to a hybrid Microsoft 365 domain, including mailbox and resource migration, as well as configuring SharePoint sites.
- Led the deployment of BitLocker encryption via Group Policy to enhance company-wide data security.
- Collaborated with cross-functional teams to ensure consistent and reliable network services for the organization.
- Managed the organization's hardware inventory and coordinated system refresh cycles to maintain up-to-date infrastructure.
- Oversaw backup operations using Commvault, including creating and enforcing storage policies, installing clients on new servers, performing data recoveries, and participating in disaster recovery exercises to ensure business continuity.

Network Specialist

Complete Computer Solutions

June 2022 – January 2023

- Managed, maintained, and troubleshooted various customer environments.
- Installed new network infrastructure, including routers, switches, and access points, while ensuring seamless setup for client environments.
- Administered Active Directory, Group Policy, network shares, SharePoint, and Exchange/O365 environments for clients.
- Configured and maintained firewalls, VPNs, and wireless access points to meet client needs.

IT Analyst / Media Technology Specialist

Osage Casino

July 2017 – June 2022

- Coordinated large-scale Audio-Visual projects for casino and hotel site branches, reducing operational impacts.

- Administered complex AV systems with tools like Crestron, ZonePro, Audio Architect, and Sonifi.
 - Managed 25+ multicast channels, configuring video encoders and players in collaboration with the network team.
 - Supported live events, working closely with touring performers' sound and video engineers.
-

EDUCATION

Associates of Arts and Science

Northern Oklahoma College – December 2021

Bachelor's in Technology (Expected)

Oklahoma State University – Expected December 2026

SKILLS

Technical Skills:

- VMware/vSphere: Cluster management, virtual networking, SAN integration, performance optimization
- Microsoft OS: DHCP, DNS, domain controllers, server roles administration
- Active Directory: User/group management, GPO configuration, security policies
- Microsoft 365: Tenant migration, SharePoint configuration, O365 administration
- Backup & Recovery: Veeam, Commvault (storage policies, client installation, folder recoveries, disaster recovery)
- Networking: Unifi (routers, switches, APs), SonicWall VPN, VLANs, firewalls (whitelists/blacklists)
- Security: Mimecast, BitLocker, Sophos AV, Kaspersky, Windows Defender

Certifications:

- Security Plus
- Cybersecurity Professional

Soft Skills:

- Project management, cross-department collaboration, communication
- Troubleshooting and analysis, time management, crisis management